



## Kassenärztliche Vereinigung Bayerns

### At a glance

#### The customer

#### Kassenärztliche Vereinigung Bayerns (KVB)

Elsenheimer Straße 39  
80687 München  
Germany

Out-patient medical treatment and, since 1 January 1999, psychotherapeutic treatment as well, is being provided for the population of Bavaria by KVB.

KVB has over 24,000 members.

KVB settles members' accounts with the health care funds and pays doctor's fees.

KVB considers itself a service-provider to its members and offers them comprehensive service and advice in all areas of contractual medical activity. This also concerns questions of accounting, regulations, cost effectiveness or practice management.

#### The project

- Further development of fees accounting with transfer to the SAP standard on SAP LO-AB
- Replacement of in-house developments
- Implementation of a uniform basic process and numerous validity and plausibility checks

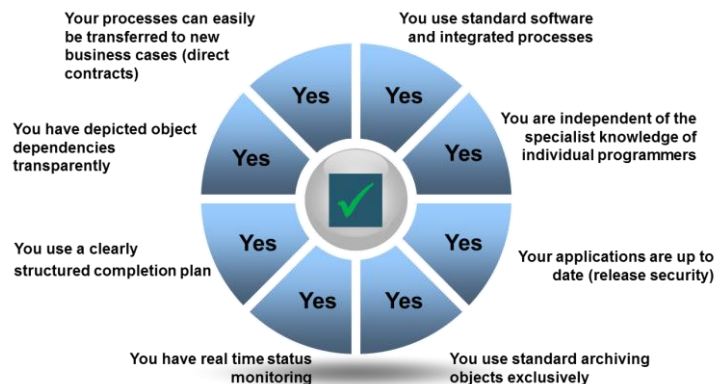
### Transfer of fees accounting into SAP standard

Until now the quarterly booking of doctors' fees and compilation of invoice letters for the paying authorities have mostly been undertaken using the programs we have developed ourselves within SAP ERP.

Changing legal requirements and new developments in the health care system have led to continuously increasing complexity and therefore constantly higher maintenance expenditure on these programs.

In addition, the concentration of know-how on individual staff, which is normal for in-house developments, was recognised as an increasing risk.

A new application to map the fees accounting processes should therefore satisfy the following requirements:



After recording the actual processes, the SAP standard component agency (LO-AB) was recognised as being suitable to transfer the processes into the SAP standard.



## XEPTUM Success Story



Photo: KV Bayerns



Photo: KV Bayerns



Photo: KV Bayerns

Special challenges arose as part of the project regarding

- the standardisation of numerous commercial business processes into one basic technical process
- the transfer of various interface-entry formats into one uniform entry format
- the parallel introduction and integration of the SAP business partner into master data management
- further projects being carried out in parallel.

For this reason, wide-ranging test stages were planned after the implementation and training stage. These test stages also contained a parallel operation for a settlement quarter in the final stage.

Now all the relevant processes for fees accounting can be settled on the basis of a standardised basic procedure. A large number of validity and plausibility checks, which in the past only took place as part of time-critical activities, are now integrated into the processes at an early stage. This means that errors can be avoided early on and there is more time available for specialist checks.

After the move to SAP standard processes, KVB is in a good position to react flexibly and promptly to changes or expansions to the processes in the future.

### More information ...

#### Kassenärztliche Vereinigung Bayerns

Elsenheimer Straße 39  
80687 München  
+ 49 89 57093-0  
+ 49 89 57093-61930  
info@kvb.de  
www.kvb.de

#### XEPTUM Consulting AG

Carl-Zeiss-Strasse 2  
74172 Neckarsulm · GERMANY  
+49 7132 1566-60  
+49 7132 1566-69  
info@xeptum.com  
www.xeptum.com